

# NELA/VLA CONFERENCE PRELIMINARY PROGRAM

## SUNDAY, OCTOBER 2

11:00 - 5:00 Registration *Champlain Foyer*

11:30 - 2:00 Cash Concession *G's*  
Light lunch selections available for purchase.

12:00 - 1:00 Welcome to Conference *Diamond 1*  
This introduction to NELA and this conference is especially useful for first-timers.

12:00 - 1:00 Table Talk: Becoming an Academic Library Director *Diamond Foyer*  
Join **Angelynn King** and a group of academic librarians for hints on achieving this professional goal.

1:00 - 2:00 Keynote Address: Killing Librarianship *Emerald 1 & 2*

A passionate advocate for librarians and their essential role in today's society, **R. David Lankes** is the Director of the Information Institute and the library science program at Syracuse University. He believes that what might kill our profession is not ebooks, Amazon or Google, but a lack of imagination. We must envision a bright future for librarians and the communities they serve, then fight to make that vision a reality. We need a new activist librarianship focused on solving the grand challenges of our communities. Without action we will kill librarianship.

2:15 - 3:30 Managing Aggressive Behavior *Emerald 2*

Examine triggers to aggression, violence continuums, personal safety rules and recommendations for policy guidelines on workplace violence and dealing with aggressive individuals. Discover insights and practical suggestions helpful to anyone who deals with other people. The presenter, **R.N. Van Wickler**, is the Superintendent of Adult Corrections in Cheshire County, NH.

2:15 - 3:30 Social Media @ New York Public Library *Diamond 1*

The New York Public Library is the premier public library on Facebook and Twitter worldwide. The Information Technology Section (ITS) presents NYPL's Digital Producer **Lauren Lampasone**, who describes how she coordinates these highly successful social media campaigns. Be prepared to be inspired.. A brief ITS business meeting follows the presentation.

2:15 - 3:30 Top Teen Programs *Amphitheater*

Looking for some fresh and exciting ideas for teen programming? Need tips to make young adult events a success? The New England Round Table of Teen and Children's Librarians (NERTCL) hosts **Kate Bell Carpine**

from Flint Memorial Library in North Reading, MA, and **Melissa Orth** from Curtis Memorial Library in Brunswick, ME, to describe fabulous programs and offer practical suggestions for working with this sometimes elusive group of patrons.

2:15 - 3:30 Discussion Group: Book Delivery Systems *Willsboro*

Learn about successful New England delivery systems and how they function..

2:30 - 3:30 Table Talk: Managing Internal Communications *Promenade, Alcove 1*

**Cheryl Bryan** leads an interactive conversation about this vital aspect of library administration.

3:00 - 4:00 Table Talk: NELA Meetup *Tuckaway Pub*

The conference can be a bustle of activity, but maybe you want a little quieter time. Stop by this table and meet your colleagues to chat about issues of mutual concern .

3:30 - 4:30 Table Talk: Becoming a Public Library Director *Diamond Foyer*

Discuss career moves to achieve this goal under the direction of **Bertha Chandler** and **Esme Green**.

3:45 - 5:00 Books I Never Returned *Emerald 2*

Take a look at the lighter side of libraries. Comedian **Brian Longwell** has presented his perceptively amusing overview of numerous corporations and institutions, and is now ready to apply his evaluation to the world of libraries. Come for some laughs, and find out how to "humor your stress."

3:45 - 5:00 From Folk Tales to Fiction *Amphitheater*

Folk tales, fairy tales, and fantasy fiction are integral to children's and YA collections. **Melanie Kimball**, Assistant Professor at Simmons College, offers insights and perspectives on these genres in children's and YA collections and provides a booklist of "must have" titles or editions.

3:45 - 5:00 Who's Monitoring Your Research? *Emerald 1*

The Intellectual Freedom Committee (IFC) presents **Trina Magi**, UVM librarian, who will take a fresh look at privacy, offering new information and practical tips, and exploring the question, "Does privacy matter, and does anyone care?" And **Dr. Zachary Schrag**, author of *Ethical Imperialism*, discussing his book which explores the growing tendency of university ethics panels to impede the work of scholars in social sciences and other non-medial fields.

3:45 - 5:00 ITS Carnival *Diamond 2*  
Step right up! See and touch the newest tech gadgets, talk tech with colleagues, join discussions and poster sessions on current tech topics. The ITS Carnival is open every day of the conference, staffed with ITS members. A Technology Petting Zoo is ongoing with additional special programming throughout. In today's session, "Touch My Junk," **Brian Herzog** from the Chelmsford (MA) Public Library, **Demetri Kyriakis** from the Morse Institute Library in Natick, MA, and **Jenna Hecker** from Morrill Memorial Library in Norwood, MA, lead a panel discussion to consider how reference librarians deal with patrons who bring their own technology seeking assistance. More than an ethical dilemma, it poses interesting questions. Is this the "new" reference question? Is this the new normal?

3:45 - 5:00 Discussion Group: State of the States  
*Willsboro*  
Leaders from the New England state library agencies discuss the current challenges and opportunities in a tough economy.

5:00 - 6:30 Reception in the Exhibit Hall  
*Champlain Exhibit Hall*

6:30 - 9:00 NELA Annual Banquet  
*Emerald 3*  
Author **Frank Delaney's** latest book, *The Matchmaker of Kenmare*, presents another epic tale of Ireland, following his previous best-selling novels *Ireland* and *Shannon*. Like his earlier books, the newest title is steeped in colorful history, in this case the World War II era. In its starred review, *Booklist* says he "...re-earns his reputation for total reader engagement with his latest deeply thought-out novel." Thanks to Random House for sponsoring Frank Delaney's appearance.  
*A selection of Frank Delaney's books is available for purchase and autographing following the banquet..*

## MONDAY, OCTOBER 3

7:00 - 7:30 Limber Librarians  
*Emerald 3*  
**Katie Allen** from the Winooski, VT, YMCA leads a Zumba session, which fuses hypnotic Latin rhythms, hip hop and country music to create a unique fitness workout. Wear sneakers and bring water!

8:30 - 10:00 Website Makeovers for Mobile Users  
*Emerald 3*  
Is your website mobile-friendly? **Melora Norman** from Unity College Library in Unity, ME, shares her expertise on universal and common-sense techniques and best practices for content and design. **Steve Butzel** from Portsmouth (NH) Public Library showcases his successes with LibAnywhere and his mobile Online Newstand.

8:30 - 10:00 Mysterious the Unfathomable: RDA  
Cataloging at the Clark *Emerald 2*  
Speculation abounds concerning RDA (Resource Description and Access), but what are the realities of this new cataloging standard? The Clark Art Institute library was a formal national test site and has used RDA for the past year. The New England Technical Services Librarians (NETSL) presents Clark librarians **Christopher Geissler** and **Penny Baker** to share their experiences, good and bad, working with RDA.

8:30 - 10:00 Rudyard Kipling in Vermont  
*Emerald 1*  
Did you know that the literary giant Rudyard Kipling spent four years in Dummerston, Vermont, and built his dream house there? That house, Naulakha, meaning "jewel beyond price," is now a Landmark Trust property available for rent. During that brief time he produced *Captains Courageous*, *The Jungle Book*, the *Just So Stories*, *Captains Courageous* and others. Learn more about his Vermont experience and be regaled by a selection of *Just So Stories* performed by **Jackson Gillman**, an experienced Kipling re-enactor.

8:30 - 10:00 Blog Buzz *Diamond 1*  
Blogging is an important tool that brings youth librarians and youth literature enthusiasts together. A NERTCL panel of four prolific bloggers shares tips on creating blogs and evaluating the benefits of blogging. Panelists include **Elizabeth Bluemle**, *Publisher's Weekly* Shelftalker blogger, **Andrea Graham**, creator of the 4YA blog, **Leila Roy**, founder of the blog Bookshelves of Doom, and **Jennifer Rummel**, blogger for YABookNerd. A take home list of useful blogs is included.

8:30 - 10:00 ITS Carnival continues...  
*Diamond 2*  
See general description Sunday at 3:45. This session concentrates on the Tech Petting Zoo, and is open on a drop-in basis.

8:30 - 10:00 Perceptions of Libraries 2010: Context and Community  
*Amphitheater*  
OCLC's latest market research study, *Perceptions of Libraries 2010*, explores how the economic environment has effected perceptions and behaviors of our users and potential users. **Carole Myles** from OCLC presents an impressive, and often surprising, compilation of statistics you can use in advocacy and grant applications, along with observations about new formats and trends.

9:00 - 10:00 Discussion Group: A Conversation with ALA President Molly Raphael  
*Willsboro*  
Why would someone run for ALA President? What contribution can the ALA President make to leading libraries and the library profession? This session is especially for new librarians but open to anyone interested in discussing these and similar questions with President Raphael.

9:00 - 10:00 Exhibitor Demo: Alexandria  
*Kingsland*  
Learn about Alexandria's fully integrated cross-platform web-based library automation system used by thousands of libraries for more than twenty years.

9:00 - 10:00 Table Talk: Running a Small Academic Library  
*Promenade Alcove 1*  
**Angelynn King** leads this interactive idea exchange for those responsible for managing small academic libraries.

9:00 - 10:00 Table Talk: Running a Union Shop  
*Diamond Foyer*  
Are there unions in your library? Join **Denise Van Zanten** to discuss best practices for working effectively in a union shop.

9:45 - 1:00 Exhibits Open  
*Champlain Exhibit Hall*

10:00 - 11:00 Refreshments in the Exhibit Hall  
*Champlain Exhibit Hall*

10:30 - 11:30 Table Talk: NELA Meetup  
*Tuckaway Pub*  
The conference can be a bustle of activity, but maybe you want a little quieter time. Stop by this table and meet your colleagues to chat about issues of mutual concern .

11:00 - 12:00 Net Neutrality and Intellectual Freedom  
*Emerald 1*  
Why is net neutrality one of the most pressing intellectual freedom issues of our time? **Lauren-Glenn Davitian**, Executive Director of the Chittenden County TV Center for Media and Democracy (CCTV), joins a panel of IFC members for a discussion of this important issue. Since 1984, CCTV has managed public access TV across Vermont and developed a Burlington community media center that helps activists and non-profits expand their reach and impact.

11:00 - 12:00 Exhibitor Demo: Alexandria  
*Kingsland*  
Learn about Alexandria's fully integrated cross-platform web-based library automation system used by thousands of libraries for more than twenty years.

11:00 - 12:30 What's the BIG Idea? *Diamond 1*  
**Sally Anderson**, Executive Director of the Vermont Center for the Book and creator of the National Science Foundation-funded *What's the BIG Idea* math and science project, presents the skills, concepts, and content integral to math and science programming for children ages 4 -7. Explore picture books and investigate activities that can be transferred directly into story hours and programs for families.

11:00 - 12:30 Counterparts *Valcour*  
NELA encourages state association officers to meet and exchange ideas to improve their organizations. Informal

table talk discussions cover leadership and the role of the president, financial management, membership recruitment, retention and advocacy.

11:00 - 3:00 ITS Carnival continues....  
*Diamond 2*  
The Petting Zoo continues concurrently with twelve tech Poster Sessions. Exact time and topic information will be posted outside the Carnival room.

11:30 - 12:30 Discussion Group: NELLs  
*Willsboro*  
Learn about the New England Library Leadership Symposium (NELLs) and the training it offers. Is this program right for you, or perhaps for someone on your staff?

11:30 - 1:00 Adventures in Cartooning  
*Emerald 2*  
Comics and graphic novels can be an important part of library collections. **James Sturm**, cartoonist and co-founder of The Center for Cartoon Studies in White River Junction, VT, renowned for *Market Day*, *God Gold and Golems*, and many more, discusses ways libraries can harness the power of comics to promote visual literacy and storytelling and prepare readers for the digital age. **Caitlin McGurk**, head librarian at the Center, describes the role of librarians in promoting story telling for all ages, and compares the societal roles of libraries and comics.

11:30 - 1:00 The Miscellany Collection  
*Amphitheater*  
Learn how a small digital collection caught the imagination of the scholarly community of Tufts University and beyond. **Alex May** and **Alicia Morris** from Tisch Library describe how The Miscellany Collection developed to meet the needs of increasingly tech savvy faculty and students. They discuss overarching strategy, metadata standards, the decision to move to a digital environment, and the work necessary to design and complete this project. The program sponsor is NETSL, whose business meeting is included.

12:00 - 1:00 Table Talk: Resume Review for Academic Librarians  
*Promenade, Alcove 1*  
Looking for work in an academic library? **Angelynn King** offers hints and helps to make your resume its impressive best.

12:30 - 2:00 By the Numbers: Do Hennen, LJ Ratings & Other Scores Tell Truth?  
*Emerald 1*  
Why benchmark library services? **Nancy Davis** of The Ivy Group explains the four common rating systems, the pros and cons of benchmarking, how to use benchmarking studies, integrating census data into the process, and the pitfalls of benchmarking.

12:30 - 2:00 NERTCL Luncheon *Emerald 3*  
**T.A. Barron**, acclaimed author of *The Lost Years of Merlin* and *The Tree of Avalon* series, the standalone title *The Hero's Trail* and many more best-selling books, believes that every individual, regardless of age, gender or race, can make a positive difference. How can we convince young people of their heroic potential? Through stories. Using examples from his writing and real-life kids who have won the Barron Prize for Young Heroes, he shows the power of stories to excite and inspire. A brief NERTCL business meeting is included, and you will receive his "Young Heroes Package" as a special gift.  
*A selection of T.A. Barron's books is available for purchase and autographing following the luncheon.*

1:00 - 2:00 Exhibits Closed

1:00 - 3:00 Discussion Groups: Best Services for Diverse Groups *Willsboro*  
 Consecutive half hour sessions discuss serving specific groups that may require special consideration. Discuss broadband service in rural Vermont with **Martha Reid**, Vermont State Librarian. **Michele Jenness** of VT Immigrant & Asylum Advocates leads talk of service to Haitian populations. **Louise Goldstein** from Waltham (MA) Public Library and **Martha Penzer** from Brownell Library in Essex Jct, VT, facilitate the discussion of serving non-English speaking groups, and **Thomas Middleton**, author of *Saber's Edge*, guides the discussion of service to veterans and military families.

1:30 - 3:00 The Future Is On Demand: Just-In-Time and Patron Driven *Amphitheater*

One of the most exciting developments in academic library collections is the shift away from "just in case" purchasing toward "just in time" access to resources. **Laura Crain** from Vermont's St. Michael's College Library focuses on how they employ a variety of tools to ensure that the small to medium-sized library acquires electronic and physical content that matches up with actual need and use. The Academic Librarians Section (ALS) partners with NETSL to sponsor this session.

1:30 - 3:00 Understanding and Responding to Bullying and Cyberbullying *Diamond 1*

Bullying and cyberbullying are now widely recognized to be physically, socially, and emotionally harmful. Current research indicates that over 30% of students are bullied during their academic years, impacting their attendance, academic performance, and emotional well-being. **Kathy Johnson** from the Anti-Defamation

League of New England offers interactive training to help you understand the nature and impact of these behaviors and take steps to prevent bullying and cyberbullying. The GLBT section (HQ76.3) is the program sponsor.

1:30 - 3:00 Over There: Wisdom from Social Media Mavens Across Disciplines *Emerald 2*

How is social media *transforming* non-library fields and what can we learn from its deployment in other disciplines? **Shay Totten** from Vermont's independent newspaper *Seven Days* describes how tools such as Twitter and Facebook allow him to report in real time. **Seth Mobley** from Vermont Community Access Media describes how new media is changing the work of public access television stations.

2:00 - 3:00 Exhibitor Demo: AWE *Kingsland*

Learn about digital learning solutions for child care centers, libraries, and schools. AWE products provide self-directed learning software content.

2:00 - 3:00 Table Talk: Becoming an Academic Library Director *Diamond Foyer*

If the title of this session describes your career goal join **Patricia Banach** and others who share your dream to discuss how to achieve this ambition.

2:00 - 4:30 Exhibits Open *Champlain Exhibit Hall*

3:00 - 4:00 Refreshments in the Exhibit Hall *Champlain Exhibit Hall*

4:00 - 5:00 ITS Carnival *Diamond 2*

A panel of technology experts fields your questions regarding anything from misbehaving PCs to downloading ebooks. Can you "Stump the Chumps" from ITS? If you can you'll win.....well, nothing. But isn't that what carnivals are all about?

4:00 - 5:00 Discussion Group: Emerging Leaders *Willsboro*

A panel of four graduates outlines the American Library Association's Emerging Leaders program that helps young librarians become leaders. It focuses on the "make it happen" philosophy which goes beyond having a good idea to add acting on it to produce results. Panelists include **Ed Garcia** from Cranston (RI) Public Library, **Jamie Hammond** from Naugatuck Valley Community College in CT, **Justin Hoenke** from Portland (ME) Public Library, and **JP Porcaro** from Jersey City (NJ) University Library.

4:00 - 5:00 Table Talk: Running a Small Public Library *Promenade, Alcove 1*  
**Deborah Lambert** leads this interactive session with input from directors of small public libraries.

4:00 - 5:30 Trends in Technology for Reference *Emerald 2*  
Technology should be invisible and make things easier, not more difficult. There are many ways technology can be used effectively in reference service in any library. **Andy Burkhardt** from Champlain College in Burlington, VT, **Michele McCaffrey** from St. Michael's College in Colchester, VT, and **Heidi Steiner** from Norwich University in Northfield, VT, discuss innovative, cost-effective ways to use technology in outreach, management of reference services and enhancing virtual reference interactions.

4:00 - 5:30 Howdy Partner! *Emerald 1*  
Are you a good partner? **Nancy Davis** of The Ivy Group discusses community partnerships and how to manage them from beginning to end. She includes examples of partnerships that fail as well as successful public library partnerships with public and private sector organizations.

4:00 - 5:30 Stress Less with Mindfulness *Diamond 1*  
Access to how vast information and multiple communication devices work for patrons, but *can* lead to fragmentation of attention and pressure for staff. Services can become unsustainable and even counterproductive. **Cheryl Bryan** from Eastham (MA) Public Library and **Jean Amaral** from Antioch University in Keene, NH, offer possible counter measures to increase attention to current tasks and to help manage stress from busyness and information-rich environments.

4:00 - 5:30 Supporting Emergent and Early Readers *Amphitheater*  
For those children who are just beginning to read, the possibilities for exploring texts are endless. NERTCL presents **Pam Chomsky-Higgins**, Literacy Consultant for the Vermont Reads Institute at UVM who will offer suggestions and strategies to support beginning readers, including many book selections suitable for this group.

4:30 - 5:30 Exhibitor Demo: A Book and a Hug *Kingsland*  
Discover A Book and A Hug, a powerful tool for finding just the right books that will turn reluctant readers on to reading and empower children to find their own books.

4:30 - 5:30 Table Talk: Changing Jobs *Diamond Foyer*  
There are good and bad ways to approach finding a new job. Join **Bertha Chandler** to analyze the difference.

5:30 - 7:00 Reception and NELA Games *Burlington City Arts*  
Explore Burlington City Arts, housed in a former firehouse and previously known as the Firehouse Gallery. It's

located in the heart of downtown in the Church Street Marketplace. Explore their exhibits, enjoy a networking social hour, and join the musical fun of "Name That Tune" for the 2011 edition of the NELA Games. A shuttle bus serves this event and the Dine-Around.

7:00 - ?? NELA Dine-Around  
Sign up to sample one of the fine local restaurants with a group of your colleagues. A wide variety of cuisines is available within walking distance of our reception location. Vermont Library Association members lead each group.

## TUESDAY, OCTOBER 4

7:00 - 8:00 Limber Librarians *Meet in the lobby*  
Enjoy a tour of the UVM campus and a brisk walk.

8:00 - 8:30 NELA Business Meeting *Emerald 3*  
Enjoy coffee and pastries and learn about NELA's current activities

8:30 - 9:30 New England Rapid Reviews *Emerald 1*  
Join the six directors of the New England Centers for the Book for high speed reviews of five outstanding books from each state. In two minutes each, they will tell us as much as they can about each title. Reviewers include **Sally Anderson** from Vermont, **Marian Amodeo** from Connecticut, **Joyce May** from Rhode Island, **Mary Russell** from New Hampshire, **Sharon Shaloo** from Massachusetts, and **Martha Duncan** from Maine. Take home a list of their recommendations.

8:30 - 9:30 Reader's Advisory for Kids & Teens *Diamond 1*  
Join **Cindy Schilling** of Wells (ME) Public Library for a practical and informative session on providing readers' advisory service to young people. Get tips and learn about resources for helping kids and teens find reading material that matches their interests and tastes. NERTCL is the program sponsor.

8:30 - 9:30 Discussion Group: Budget Presentations *Willsboro*  
The budget presentation is probably your most important speech each year. Discover tips and tricks to make a good one, and share success stories with other budget presenters.

8:30 - 9:30 Table Talk: Cataloging Issues *Diamond Foyer*  
**Kristin Jacobi** and **Vickie Turcotte** guide this session covering catalog workflow and adapting the Evergreen ILS.

8:30 - 10:00 Collaborative Assessment Project for Massachusetts Public Colleges *Emerald 2*  
In 2009 the MA Commonwealth Consortium of Libraries in Public Higher Education Institutions worked to establish

shared priorities for library assessment. Once the project was completed the libraries agreed on a set of comparative metrics, and designed a dashboard to monitor results. ALS presents library consultant **Stephen Spohn** and **Linda Oldach** from Mount Wachusett Community College, to describe the project and its implications.

8:30 - 10:00 ITS Carnival *Diamond 2*  
See description on Sunday at 3:45.

8:30 - 10:00 Displays on a Budget *Amphitheater*  
Make your library shine with the use of creative arrangements and displays. **Louise Goldstein** from Waltham (MA) Public Library shows how to entice users to check out materials with the creative use of displays.

9:00 - 10:00 Table Talk: Resume Review for Public Librarians *Promenade, Alcove 1*  
Take advantage of the expertise offered by **Bertha Chandler** to hone your resume to land that great public library job.

9:00 - 10:00 Table Talk: NELA Meetup *Tuckaway Pub*  
The conference can be a bustle of activity, but maybe you want a little quieter time. Stop by this table and meet your colleagues to chat about issues of mutual concern.

9:45 - 11:30 Exhibits Open *Champlain Exhibition Hall*

10:00 - 11:15 Refreshments in the Exhibit Hall *Champlain Exhibit Hall*

11:15 - 12:45 Leading Change *Emerald 2*  
Consultant **Kathryn Deiss** believes that leaders at any level of an organization have a responsibility to help people understand, adapt to, and even instigate change. People need to overcome the fear of losing the familiar and recognize the difference between what is changing and what is not. Learn how to be an effective leader of change at a time when change is the only constant.

11:15 - 12:45 Mission Morale: Cultivating a Caring Work Culture *Emerald 1*  
Discover how to avoid the morass of low morale and create a culture of collegial caring in your library. Learn how to use cost-effective strategies and implement new policies to improve morale. Presenters are **Jennifer Sabatini Fraone** from the Boston College Center for Work and Family, **Mara Neufeld Rivera** from Resource Systems Group in White River Junction, VT, **Cindy Osgood** from King Arthur Flour in Norwich, VT, and **Karen Waylen** from Wells River (VT) Savings Bank.

11:15 - 12:45 Tools of the Trade *Diamond 1*  
Want to spice up your storytime and babytime programs? In this NERTCL session you will learn some tools of the trade. **Clare Dombrowski** from Amesbury (MA) Public Library and **Sandy Leifeld** from Newton (MA) Free Library

demonstrate ways to integrate songs, rhymes, flannel boards, and music and musical instruments with stories. **Joan Knight** from Jaffrey (NH) Public Library showcases puppets and their ability to grab the attention of even the most restless children.

11:15 - 12:45 Checklist for Digital Divide Readiness *Diamond 2*

Libraries everywhere have patrons with low tech literacy. We offer classes and training to assist patrons with learning technology, but we don't have to stop there. **Jessamyn West**, an expert on digital divide issues, suggests how we can offer more help, from website tips to reading lists to local advocacy, and improve access to technology for these patrons. ITS is the program sponsor.

11:15 - 12:45 Digital Newspaper Project *Amphitheater*

ALS sponsors this panel discussion of the collaborative project to select and digitize up to 100,000 pages of Vermont newspapers published from 1836 to 1922. Participants included the University of VT, the VT Department of Libraries, Ilsley Public Library of Middlebury, VT, and the VT Historical Society. This effort is part of the National Endowment for the Humanities project to create a freely accessible national digital resource of historic newspapers from all the US states and territories. Panelists include UVM librarians **Birdie MacLennan**, **Tom McMurdo** and **Prudence Doherty** and **Chris Kirby** from Ilsley Public Library.

12:45 - 2:15 Author Luncheon *Emerald 3*  
First-time author **Tom Ryan** has written the ultimate buddy saga. The subtitle tells much of the story: *Forty-Eight High Peaks, One Little Dog, and an Extraordinary Friendship*. The White Mountains of New Hampshire feature forty eight peaks of 4,000 feet or more, and hikers frequently set a "lofty" lifetime goal to conquer them all. Tom Ryan, a newspaperman, and Atticus M. Finch, a miniature schnauzer, set out to hike all of them - twice - in the twelve weeks of one winter. Their story, *Following Atticus*, recounts their adventures and the impact the hikes have had on their lives. Thanks to HarperCollins for sponsoring Tom Ryan's appearance at NELA. *Tom Ryan's book is available for purchase and autographing following the luncheon.*

2:15 - 5:00 POST CONFERENCE: Libraries on the Front Lines of Workforce Recovery *Emerald 2*

Libraries are first responders to the increased demand for job-hunting assistance. Yet during these tough times, increased demand often outstrips staff resources. This IMLS-funded Project Compass Workshop provides real-world success stories and a foundation of skills to build programs and services to respond to patron workforce recovery needs. Project partners include IMLS, the State Library of North Carolina, OCLC, and WebJunction. The presenter is **Jennifer Pratt** from the State Library of North Carolina.